



FAMILY GUIDE

Welcome!

At Amana OSHC, we believe childhood is the most important adventure of all. Our service is more than just care before and after school — it is a *place where every child feels inspired, supported, and celebrated.*

OUR VISION

The world's most inspiring afterschool experience — where every child discovers hidden strengths, builds confidence, and grows into who they're meant to be in a safe, creative, and nurturing space.



Amana
OSHC.

OUR PROGRAMS



Start the day with breakfast, quiet spaces, and light activities



Nurture learning Qur'an, Tajweed, reflection, and living by Islamic values.



Build strength and skills through sports and active play



Enjoy wholesome meals and snacks inspired by the Sunnah.



After-school meals, activities, and quiet reflection rooted in Islamic values.



Dedicated time to complete homework and get homework assistance



Engage in STEM projects, arts, and crafts. We nurture creativity and unique talents.



*School holiday adventures with themed activities, projects, and excursions

*Please refer to our Holiday Quest brochure for upcoming schedules, daily themes, and fees. (Not available at all campuses)



GETTING STARTED

What to expect:

ENROLMENT Easy sign-up & forms	ARRIVAL & DEPARTURE Sign in/out daily for safety	WELCOME Coordinator meets new families
MEALS Nutritious, Sunnah-inspired food	SUPPORT Tailored support + readiness programs	

OUR VALUES

At Amana OSHC, everything we do is guided by values that nurture the whole child:

FAITH & CHARACTER



Encouraging gratitude, kindness, and remembrance of Allah SWT in daily routines.

SAFETY & CARE



Providing a secure, welcoming environment where every child feels valued.

GROWTH & LEARNING



Inspiring curiosity through play, creativity, and meaningful experiences.

HEALTH & WELLBEING



Promoting active lifestyles, balanced nutrition, and caring for the body as an amanah (trust).

COMMUNITY & BELONGING



Building strong partnerships with families and schools to create a true sense of unity.

The Team:

Our educators are carefully selected to reflect the needs and values of each school community. All staff hold valid Working With Children Checks and are trained in:

- 1 First Aid & CPR
- 2 Anaphylaxis and Asthma Management
- 3 Child Protection
- 4 Food Safety

We also provide additional training in behaviour guidance, inclusion support, and more — ensuring every child feels safe, supported, and inspired.

Registration & Booking

✓ Enrolling is simple:

- Complete the [online registration](#) form at amanaoshc.com.au or [scan the QR code](#).
- Attach your child's birth certificate and up-to-date medical records before their first day.

✓ Medical requirements:

- **Immunisation history** – must be current.
- **Medication** – original packaging, child's name, signed authorisation form.
- **Medical Management Plans** – required for conditions like asthma, epilepsy, allergies.
- **Anaphylaxis:** ASCIA Action Plan + child's photo.
- **Annual updates** – families must provide renewed plans each year.

✓ Bookings made easy:

- Manage bookings through the OWNA App or call our Customer Care Team on 1300 200 262.
- Flexible options available, with clear terms for cancellations and changes.





IMPORTANT INFORMATION:

Payments:

- **Fees are paid weekly on Thursday by:**
 - Credit card (Visa/Mastercard)
 - Direct debit from a nominated bank account
- **Child Care Subsidy (CCS): Up to 90% off fees.**
 - Families earning <\$530k may be eligible.
 - Check eligibility: Centrelink 136 150.
 - Example: \$35 fee → only \$5 out-of-pocket with 90% CCS.

Collection:

- 1 Only authorised individuals (with photo ID & PIN) may collect.
- 2 Daily sign-out by parent/guardian required.
- 3 Late collections → possible fees.

Privacy:

- Information is secure & confidential.
- Families can access their own info anytime.

At Amana OSHC, we are committed to providing the world's most inspiring afterschool and holiday experiences — where *children unlock hidden strengths, nurture their spirit, and grow into who they are meant to be.*



CONTACT:

 1300 200 262

 Admin@amanahosc.com.au

 amanahosc.com.au



FEEDBACK

Families encouraged to share feedback with our Service Coordinator or call our customer care team on 1300 200 262.